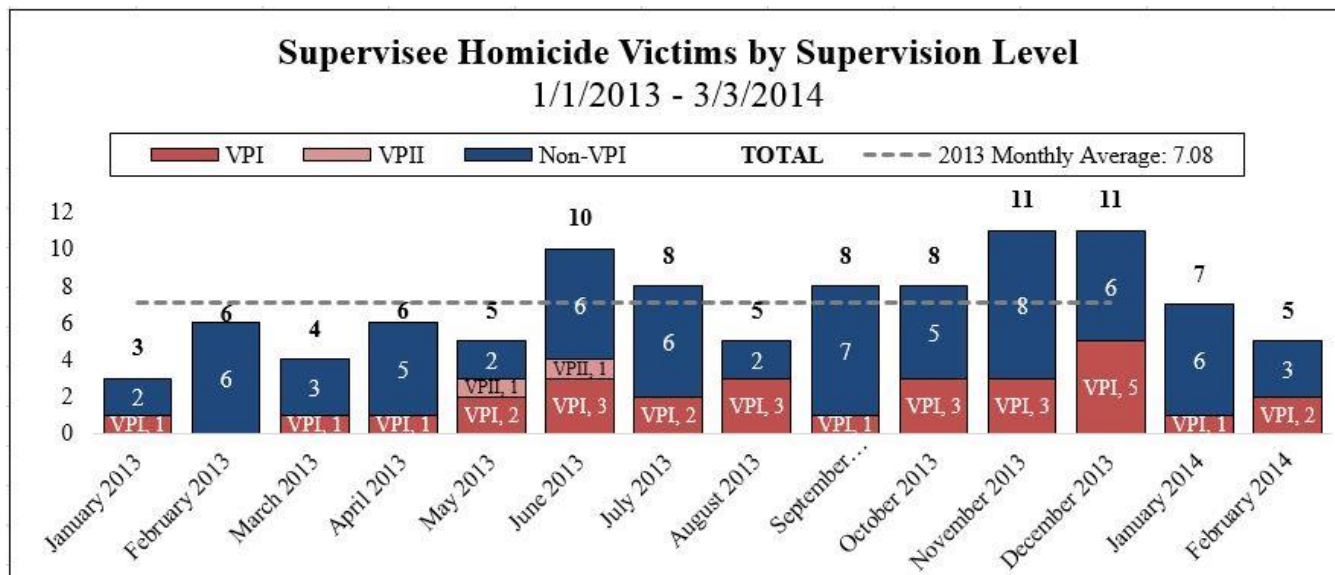


## Meeting Summary

**Agency:** Department of Public Safety and Correctional Services (DPSCS)

The following is a summary of the issues that were discussed at the DPSCS Stat on March 5th, 2014. Analysis is provided by StateStat.

- **DPSCS Drove Down Supervisee Homicides.** Homicides and shootings in the DPSCS Community Supervision population (parole and probation) is an area where StateStat keeps an especially close watch, looking at daily reports on suspects and victims, and reporting on trends at every biweekly DPSCS stat meeting. After a winter which saw rates of violent crime increase in Maryland, driven largely by Baltimore City, homicides and violent crime finally turned a corner in February, including among supervisees. The graph below shows DPSCS supervisee homicide victims by month, broken down by supervision level. February's five supervisee homicides was the fewest in any month since August 2013. On March 5th, DPSCS reported that heroin addiction is an increasingly common factor in cases of violent crime among its supervisees. DPSCS and StateStat continue to work to enroll more prisoners, detainees, and supervisees into substance abuse treatment programs. See [this news post](#) for more information.
- VPI, or Violence Prevention Initiative supervision, is Community Supervision's most intensive program, with mandatory biweekly check-ins to a parole or probation officer and a zero-tolerance policy for infractions. The decreasing rates in homicides over the past several months have affected our VPI as well as non-VPI populations. VPII is the second most intensive supervision level.



- **DPSCS Pushes Back Full Rollout of OCMS from June to September.** In order to continue to evaluate DPSCS's progress implementing the Offender Case Management System (OCMS) at all male facilities by the end of June – the completion date previously reported by DPSCS – the agency was asked at the previous stat to provide a timeline of when each facility was scheduled to launch OCMS. Amaro Thiam reported at the previous stat that

the next few facilities are PATX, WDC, and CHD (Central Home Detention). In its responses to follow-up questions from the previous stat, DPSCS responded that male facilities will finish going live with OCMS by September. This represents a three month delay compared to the original June deadline. DPSCS explained that it is still optimistic about finishing the rollout in June, but thinks that adding in three months of leeway in order to anticipate for any possible challenges will help to ensure the completeness and stability of OCMS in the long run.

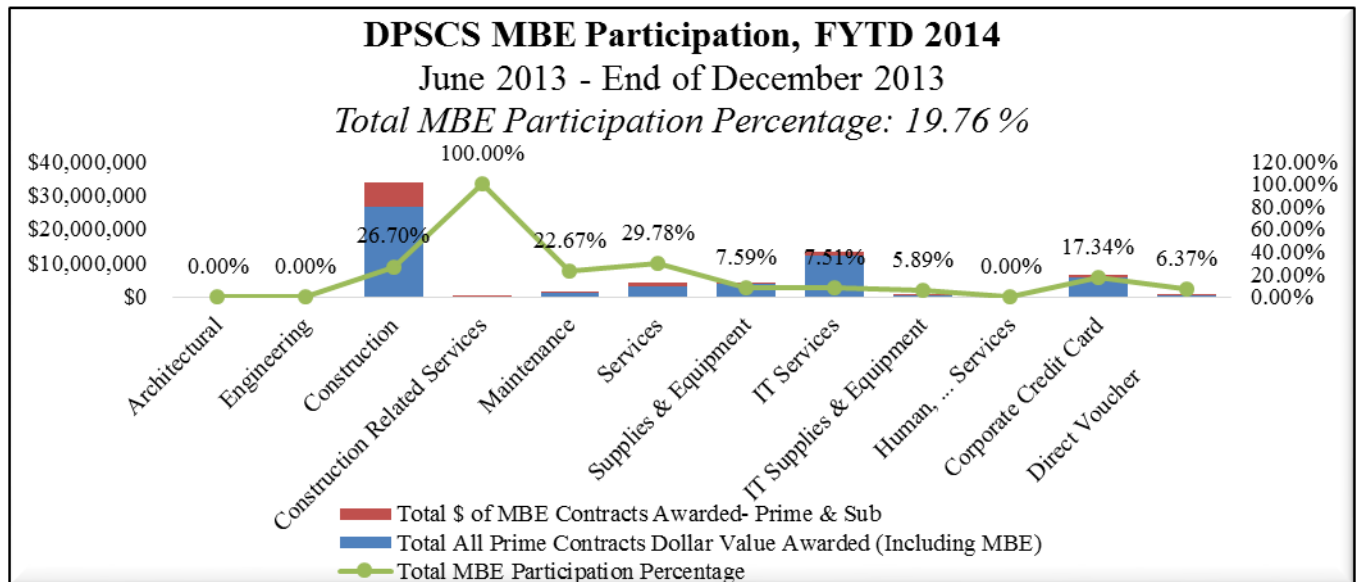
- **DPSCS Still Planning on SafeMeasures Tool for Electronic Alerts.** The agency provided an update on its work with the SafeMeasures vendor to provide automatic alerts to Community Supervision agents and supervisors when supervisees have received new warrants and arrests, and when supervisees fail to make contact with necessary frequency. DPSCS will provide an update on the project as a follow up item.
- **Review of DPSCS Website Finds Extremely Outdated Content and Missing Reports.** Multiple pages on <http://dpscs.state.md.us> have not been updated in years, in the worst case, since FY 2010. Most of the agency's website has not seen an update since FY 2012. DPSCS reported that its ongoing website redesign is causing the current website's content to lapse. On March 7<sup>th</sup> the Governor's Office clarified to DPSCS that even while the agency works with DoIT to develop its new website, it is still fully expected to keep its current website up to date.

#### Selection of Outdated Content on <http://dpscs.state.md.us>

URL	Site Title	Details
<a href="http://www.dpscs.state.md.us/initiatives/bhc/index_BHC_ph-new.shtml">http://www.dpscs.state.md.us/initiatives/bhc/index_BHC_ph-new.shtml</a>	Public Health	Graphs and text have not been updated since FY 2010. Searching Google brings up a legacy site with FY 2009 data: <a href="http://www.dpscs.state.md.us/initiatives/bhc/index_BHC_ph.shtml">http://www.dpscs.state.md.us/initiatives/bhc/index_BHC_ph.shtml</a>
<a href="http://www.dpscs.state.md.us/initiatives/bhc/index_BHC_dt-new_2012.shtml">http://www.dpscs.state.md.us/initiatives/bhc/index_BHC_dt-new_2012.shtml</a>	Drug Treatment	Graphs and text have not been updated since FY 2012. The Drug Treatment News section says "Coming Soon."
<a href="http://www.dpscs.state.md.us/initiatives/kcs/index_KCS_cs-new_2012.shtml">http://www.dpscs.state.md.us/initiatives/kcs/index_KCS_cs-new_2012.shtml</a>	Community Supervision	Graphs and text have not been updated since FY 2012.
<a href="http://www.dpscs.state.md.us/initiatives/kcs/index_KCS_is-new_2012.shtml">http://www.dpscs.state.md.us/initiatives/kcs/index_KCS_is-new_2012.shtml</a>	Institutional Security	Graphs and text have not been updated since FY 2012. Entire site is extremely outdated. Because the newest content is from FY 2012, there is no information whatsoever about security improvements made since the first indictments at BCDC (April of 2013).

<a href="http://www.dpscs.state.md.us/initiatives/kcs/index_KCS_tech-new_2012.shtml">http://www.dpscs.state.md.us/initiatives/kcs/index_KCS_tech-new_2012.shtml</a>	Technology	Graphs and text have not been updated since FY 2012.
<a href="http://www.dpscs.state.md.us/initiatives/kcs/index_KCS_let.shtml">http://www.dpscs.state.md.us/initiatives/kcs/index_KCS_let.shtml</a>	Law Enforcement Training	Graphs and text have not been updated since FY 2012.
<a href="http://www.dpscs.state.md.us/publicinfo/publications/annuals.shtml#doc">http://www.dpscs.state.md.us/publicinfo/publications/annuals.shtml#doc</a>	Annual Reports	As already shown to DPSCS at past StateStat meetings, the reports on this site -- the Secretary's Fiscal Year Report, Criminal Injuries Compensation Board Report, Corrections Operations Report, MD Commission on Correctional Standards, and Maryland Parole Commission, among other agencies -- are from FY 2011 in most cases, with newer (FY 2012) links only for the Secretary's Report and the Emergency Number Systems Board.

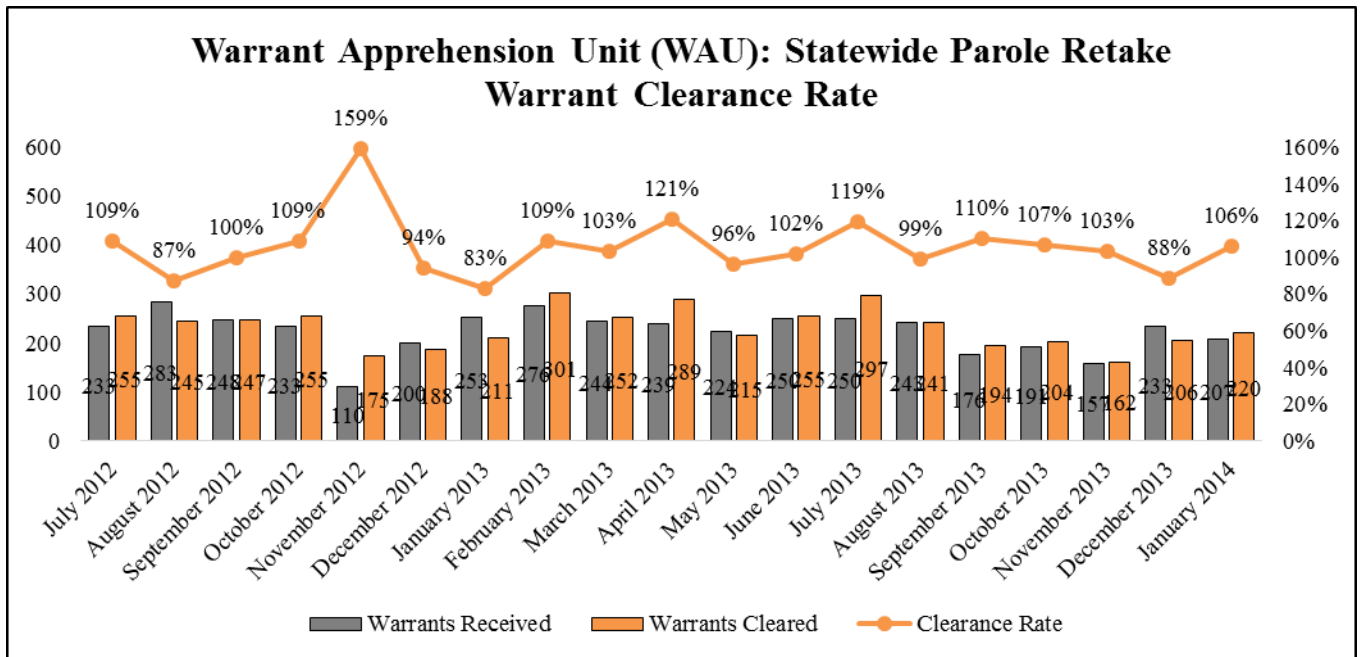
- Awards to MBE and SBR Businesses Below Target.** A representative from the Governor's Office of Minority Affairs (GOMA) is in attendance today to discuss DPSCS's rates of procurement payments to MBE and SBR certified businesses. DPSCS's most recent data cover the first two quarters of FY 2014, i.e., July through December 2013. DPSCS has awarded 19.76 percent of funds to MBE certified businesses so far this fiscal year, falling short of the statewide MBE goal of 29 percent. The only payment subcategory meeting the 29 percent goal is Services, as seen in the chart below. The agency is also behind its SBR target, with 7.07 percent of payments to SBR businesses, short of the 10 percent goal. As a follow up item DPSCS agreed to identify additional opportunities for MBE and SBR certified businesses to bid on upcoming procurements.



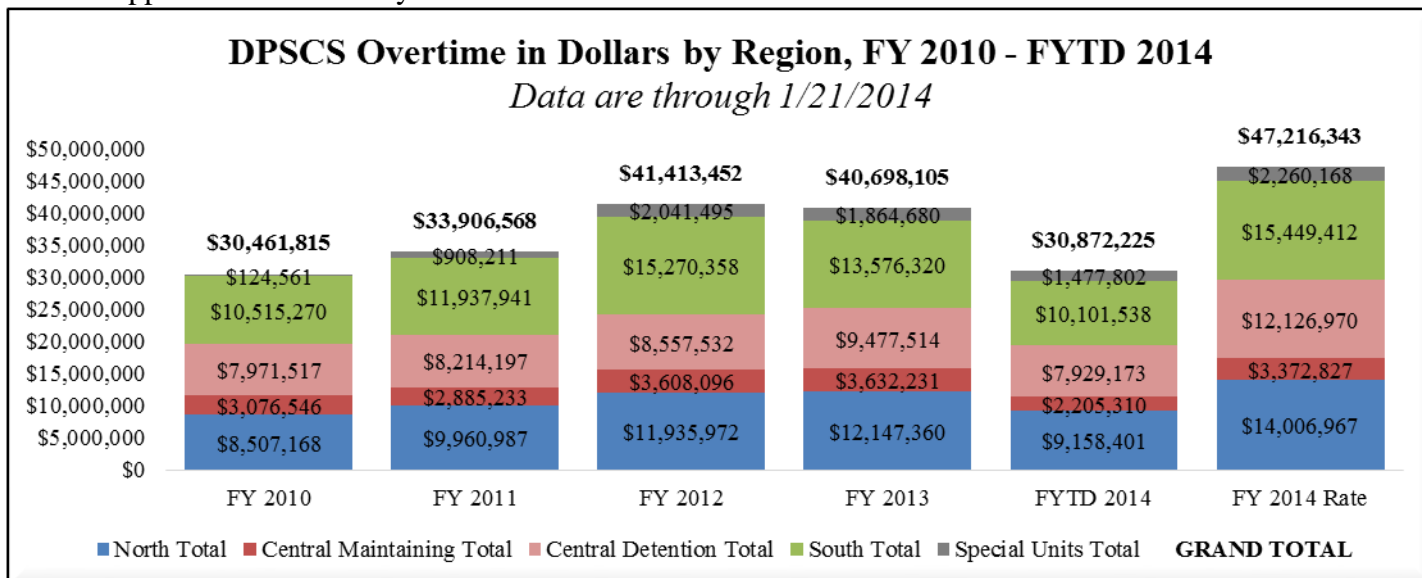
*Governor's Office of Minority Affairs - FY 2014 Small Business Reserve Cumulative Quarterly Report (July through December 2013)*

Category	Agency Procurement Payments (\$)	SBR Procurement Payments (\$)	SBR %
Corporate Purchasing Card	\$5,638,042	\$1,719,437	30.50%
Direct Voucher	\$441,237	\$92,625	20.99%
All Other Procurement	\$117,563,252	\$6,925,881	5.89%
<b>Total</b>	<b>\$123,642,531</b>	<b>\$8,737,943</b>	<b>7.07%</b>

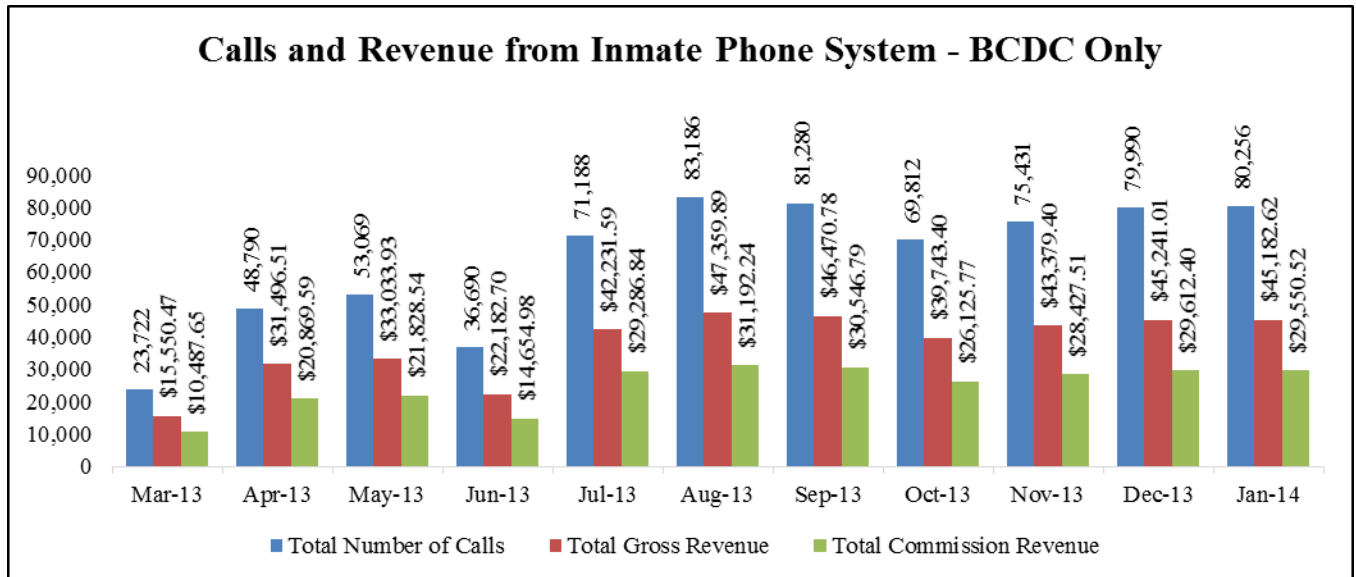
- Director Eley Reiterated Policy on Contact Lapses to all Community Supervision Staff.**  
In response to the long gap in supervision in the case of Brandon L., as well as gaps in several other noncompliant cases, the agency was asked as a follow up item to the previous stat to reiterate policy on contact frequencies to all Community Supervision staff. Director of Community Supervision Support (CSS) for the Central Region, Ernest Eley, emailed all Community Supervision staff on February 20<sup>th</sup> reminding them of policy to make initial contact no more than 5 days after receiving a new case.
- Parole Retake Warrant Clearance Rate Rebounded in January.** At the previous stat, the panel asked DPSCS why the statewide parole retake warrant clearance rate for DPSCS's Warrant Apprehension Unit (WAU) decreased to 88 percent in December. DPSCS attributed the decrease to MSP no longer handling extraditions for DPSCS's supervisees, which began in approximately November. MSP handled 205 DPSCS extraditions in 2012 and 207 extraditions in 2013, for an average of 17 extraditions per month between 2012 and 2013, the agency reported in response to a follow up question from the previous stat. Due to receiving fewer warrants and clearing more warrants in January, compared to December, DPSCS drove up the warrant clearance rate to 106 percent in January.



- **All Regions Using Overtime at Record Rates this Fiscal Year.** According to the most recent DPSCS data templates, all regions are using overtime at significantly elevated rates in FYTD 2014, compared to FY 2013. If rates seen through the Pay Period ending 1/21/2014 hold through the rest of the fiscal year, DPSCS is on track to spend over \$47 million in overtime, compared to \$40.70 million in overtime in FY 2013. Central Maintaining facilities are on track to drive down overtime use this year, but this is more than cancelled out by increases in overtime in Central Detention facilities.
- NBCI and BCDC are the facilities with the largest overtime increases this fiscal year. The leave days for state employees, of which there have been three so far this winter, resulted in double-time earned, even for essential employees in DPSCS. Liberal leave for essential employees does not result in double-time, DPSCS reported. DPSCS has \$5.1 requested in supplemental deficiency funds from DBM.



- DPSCS Provided Corrected Inmate Phone System Revenue Data.** Data which DPSCS provided in advance of the previous stat showed that at BCDC in January, call volume from the inmate phone system increased, but revenue decreased. At the time, DPSCS attributed the decreased revenue to new nationwide FCC policy on allowed per-minute inmate phone costs. Since the previous stat, the Department contacted the inmate phone system vendor, GTL, for clarification of the data they originally reported. GTL provided corrected data, shown in the chart below. DPSCS clarified that “Revenue” is the amount the contractor receives from the calls and “Commission” is the amount the Department receives.



- Sharp Decrease in Searches at BCDC in December and January.** The panel raised a concern at the previous two stats that the number of non-routine housing searches performed at BCDC in December and January decreased significantly, compared to November’s searches. DPSCS explained which types of searches it performed less of in December and January, and agreed to provide expanded data as a follow up item.

